

Managing Organisational Change

Course Objectives

By the end of the course you will:

- understand different approaches to the change process;
- understand how to make the business case for change;
- be able to plan organisational responses to change;
- understand the people aspects of change and how to make useful interventions;
- have considered the holistic management of change including structure, process, communication, culture and people;
- have developed action plans to manage forthcoming organisational change.

Course Programme

0915

Assemble and welcome

0930

Course objectives and introductions

Different approaches to change

- emergent and planned
- evolutionary and revolutionary
- bereavement based models

Business analysis

- organisational strategy
- PESTLE and SWOT
- stakeholder analysis

Lunch

Change planning - case study

Managing the change process

The change curve

- useful management interventions

1630

Action planning

Evaluation and close